

6. PRIVACY NOTICE

Privacy Notice

Feltwell Playgroup's Privacy Notice

We are a small committee led setting operating as a charity. We are processing data with your consent (where appropriate) and because we have legal obligation to process certain information.

Feltwell Playgroup
W.I. Hall, The Beck, Feltwell, Norfolk, IP26 4DB
playgroup.feltwell@gmail.com

We have no official data protection officer, Feltwell Playgroup is the data controller, but please contact our committee or administrator if you have any concerns about how your data is processed.

Introduction

We are committed to ensuring that any personal data we hold about you and your child is protected in accordance with data protection laws and is used in line with your expectations.

This privacy notice explains what personal data we collect, why we collect it, how we use it and how we protect it.

What personal data do we collect?

We collect personal data about you and your child to provide care and learning that is tailored to meet your child's individual needs. We also collect information in order to verify your eligibility for free childcare as applicable.

Personal details that we collect about your child include:

- your child's name, date of birth, address, health and medical needs, development needs, and any special educational needs

Where applicable we will obtain child protection plans from social care and health care plans from health professionals.

We will also ask for information about who has parental responsibility for your child and any court orders pertaining to your child.

Personal details that we collect about you include:

- your name, home address, place of work and address, phone numbers, emergency contact details, and family details

This information will be collected from you directly in the registration form.

If you apply for up to 30 hours free childcare, we will also collect:

- your national insurance number or unique taxpayer reference (UTR), if you're self-employed.
- we may also collect information regarding benefits and family credits that you are in receipt of.

Why we collect this information and the legal basis for handling your data

We use personal data about you and your child in order to provide childcare services and fulfil the contractual arrangement you have entered into. This includes using your data to:

- contact you in case of an emergency
- to support your child's wellbeing and development

- to manage any special educational, health or medical needs of your child whilst at our setting
- to carry out regular assessment of your child's progress and to identify any areas of concern
- to maintain contact with you about your child's progress and respond to any questions you may have
- to assess your eligibility for funding (2-year funding, 3 / 4 year funding, 30 hours funding, etc.)
- to process your claim for up to 30 hours free childcare (only where applicable)
- to keep you updated with information about our service

With your consent, we will also record your child's activities for their individual learning record. This may include photographs and videos. You will have the opportunity to withdraw your consent at any time, for images taken, by confirming so in writing.

We have a legal obligation to process safeguarding related data about your child should we have concerns about their welfare. We also have a legal obligation to transfer records and certain information about your child to the school that your child will be attending (see Transfer of Records policy).

Who we share your data with:

In order for us to deliver childcare services we will also share your data as required with the following categories of recipients:

- Ofsted – during an inspection or following a complaint about our service
- banking services to process chip and pin and/or direct debit payments (as applicable)
- the Local Authority (where you claim up to 30 hours free childcare as applicable)
- the government's eligibility checker (as above)
- our insurance underwriter (if applicable)
- our setting software management provider (if applicable)
- the school that your child will be attending

We will also share your data if:

- We are legally required to do so, for example, by law, by a court or the Charity Commission;
- to enforce or apply the terms and conditions of your contract with us;
- to protect your child and other children; for example, by sharing information with social care or the police;
- it is necessary to protect ours and others' rights, property or safety
- We transfer the management of the setting; in which case we may disclose your personal data to the prospective buyer so they may continue the service in the same way.

We will never share your data with any other organisation to use for their own purposes

How do we protect your data?

We protect unauthorised access to your personal data and prevent it from being lost, accidentally destroyed, misused, or disclosed by:

- At the setting
 - All paper data containing personal information at the Playgroup setting is kept in locked cabinets which only staff members are able to access. Similarly, all digital data on the Playgroup devices is protected by passwords: a single laptop which is locked away and individual tablets for each staff member, also locked away when not in use. After photos are uploaded to Tapestry* they are securely deleted from the laptop and tablets. The Playgroup mobile can be used by all members of staff and on occasion used by the chairpersons of the committee to make contact with parents.
- Away from the setting
 - There is a limited amount of paper data at the homes of the committee (chairperson and admin only) and it is locked away. Digitally stored data is on password protected computers. Committee only have access to registration forms and funding claim forms however committee do not have access to children's Tapestry accounts nor do they have access to photos.

How long do we retain your data?

We retain your child's personal data for up to 3 years after your child no longer uses our setting, or until our next Ofsted inspection after your child leaves our setting. Medication records and accident records are kept for longer according to legal requirements. Your child's learning and development records are maintained by us and handed to you when your child leaves. In some instances (child protection, or other support service referrals) we are obliged to keep your data for longer if it is necessary to comply with legal requirements (see our Children's and Provider Records policies).

Automated decision-making

We do not make any decisions about your child based solely on automated decision-making.

Your rights with respect to your data

You have the right to:

- request access, amend or correct your/your child's personal data
- request that we delete or stop processing your/your child's personal data, for example where the data is no longer necessary for the purposes of processing; and
- request that we transfer your, and your child's personal data to another person

If you wish to exercise any of these rights at any time or if you have any questions, comments or concerns about this privacy notice, or how we handle your data please contact us. If you continue to have concerns about the way your data is handled and remain dissatisfied after raising your concern with us, you have the right to complain to the Information Commissioner Office (ICO). The ICO can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk/

Changes to this notice

We keep this notice under regular review. You will be notified of any changes where appropriate.

Additional Information

- Tapestry
 - Tapestry is the online learning journal that Feltwell Playgroup uses to compile a record of your child's experience at Playgroup. Please refer to: <https://tapestry.info/privacy.html> for Tapestry's own privacy notice.

Please can you confirm that you have read the Privacy Notice by returning this slip to Playgroup. Please can you print your name, sign and date below before returning the slip. We encourage you to keep this Privacy Notice and only return this section. Thank you.

Name: _____

Signed: _____

Child's Name: _____

Date: _____

This policy was adopted by

Feltwell Playgroup

On

13.02.2026

Date to be reviewed

(on or before) 13.02.2027

Signed on behalf of the provider

J.I.

Name of signatory

Jonathan Irving

Role of signatory (e.g. chair, director or owner)

Committee Chairperson